## Zicore Services 113 7th Street #138, Milford, PA 18337

February 3, 2006

Marlene H. Dortch, Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S.W Washington, D.C. 20554

> Re: Certification of CPNI Filing EB-06-TC-060 / EB Docket No. 06-36

Dear Ms. Dortch:

Transmitted herewith in accordance with the Commission's Public Notice, DA 06-223, released January 30, 2006, and Section 64.2009(e) of the Commission's Rules, is our compliance certificate and accompanying statement for the year ended December 31, 2005.

Very truly yours,

John Mazza, President

## **CERTIFICATION**

I, John Mazza, hereby certify this 3rd day of February, 2006 that I am an officer of Zicore Services, and that I have personal knowledge that Zicore Services, has established operating procedures that are adequate to ensure compliance with the Customer Proprietary Network Information rules set forth in 47 C.F.R. §§ 64 2001-2009.

John Mazza

President

## STATEMENT

Zicore Services, ("Carrier") has established operating procedures that ensure compliance with the Federal Communication Commission ("Commission") regulations regarding the protection of consumer proprietary network information ("CPNI").

- Carrier has implemented a system whereby the status of a customer's CPNI approval can be determined prior to the use of CPNI.
- Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Carrier has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.
- Carrier maintains a record of its and its affiliates' sales and marketing campaigns that use
  its customers' CPNI. Carrier also maintains a record of any and all instances where CPNI
  was disclosed or provided to third parties, or where third parties were allowed access to
  CPNI. The record includes a description of each campaign, the specific CPNI that was
  used in the campaign, and what products and services were offered as a part of the
  campaign.
- Carrier has established a supervisory review process regarding compliance with the CPNI
  rules with respect to outbound marketing situations and maintains records of carrier
  compliance for a minimum period of one year. Specifically, Carrier's sales personnel
  obtain supervisory approval of any proposed outbound marketing request for customer
  approval regarding its CPNI.